



Company
profile

We are

CISA ITALY

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MAKING SECURITY OUR BUSINESS SINCE 1926

A global success
built on solid Italian
foundations.

The year CISA was established,
**it patented the very first
electrically controlled lock in
Italy**, revolutionising the principle of
opening and closing doors and gates.



Nearly a century later, CISA continues to innovate and lead the market, developing numerous patents which have made it a world leader in the security industry. Since 1926, the company has had its headquarters in Faenza, Emilia-Romagna, a region in Italy with a long history of mechanical engineering, a very specialised production chain and a high level of technical expertise.

Here, where **tradition meets innovation and talent, CISA develops products** that make homes, workplaces and leisure facilities around the globe safer.

MAK SEC

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STRATEGIC BRAND OF ALLEGION



Seamless access and a safer world

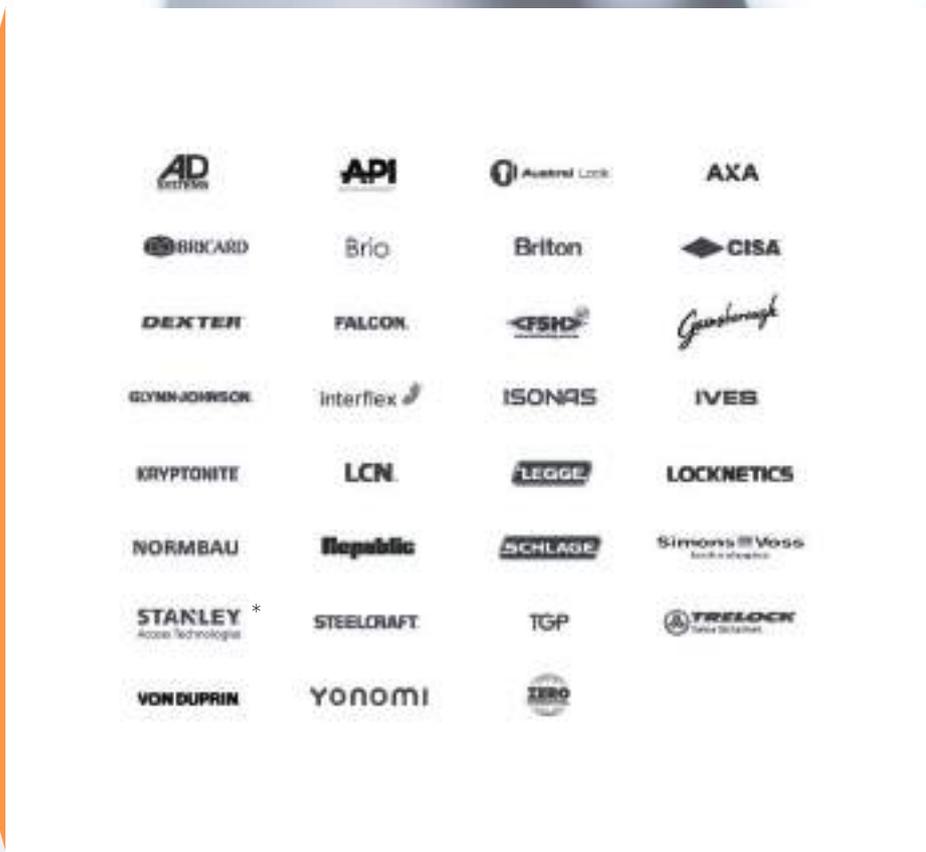
CISA has been part of Allegion – listed on the New York Stock Exchange – since 2013. Specialised in mechanical and electronic security solutions for



residential, public and commercial buildings, the multinational brings together more than **30 brands sold all over the globe**. CISA is one of **Allegion's strategic brands** and works with the other companies in the group to create innovative electronic solutions and integrated security platforms, representing **a single partner for its clients**.

 **CISA** ■  **interflex** ■  **LCN** ■  **SCHLAGE** ■  **Simons Voss**
technologies ■ **VON DUPRIN**

STRENGTH IN NUMBERS



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\$3.3 billion revenues in 2022

12,000+ employees

30+ worldwide brands

1,000+ global active patents

15,000+ channel partners worldwide

PIONEERS OF THE FUTURE

From the first
electrically controlled
lock to smart living
solutions.

CISA holds more than **100 patents**, the result of its ongoing commitment to researching and developing smart solutions to protect the places where people live and work. The **CISA Innovation Center** in Faenza is home to engineering, product management, marketing, purchasing and technical support experts who work on innovative solutions combining mechanical security with electronic mobile and interconnected technologies. With a pioneering, forward-thinking vision, the company has embarked on a process of technological innovation with the parent company Allegion, to make access control (including remote control)



using smartphones and online resources more seamless and integrate it with home automation systems. Thanks to its latest solutions which merge mechanics and electronics, CISA is able to meet the new security needs demanded by our increasingly mobile personal and professional lives.

The company is also home to the only accredited company laboratory in the Italian locksmith sector. Originally established in 1990 to test CISA products, the **EMEA Testing Lab** was awarded European Accreditation (no. 1495L) in December 2014, making it a certification body for the development of mechanical and electronic products. Completely refurbished in 2020, the laboratories are used to carry out testing mainly for Allegion but also for third-party companies to whom CISA guarantees complete impartiality and confidentiality.

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DESIGN AND ENGINEERING MADE IN ITALY

Talent, knowledge
and experience
that make the
difference.

*We are*TM
CISA
ITALY

Italian design and engineering are famous the world over for their extraordinary ability to unite form and function, design and production. CISA's design and production departments work hand-in-hand to come up with unique products whose aesthetics and features meet its clients' needs.

By merging creativity with extensive technical knowledge, we craft solutions that combine artisan workmanship with industrial precision.

Our products are certified by a trademark guaranteeing their quality and originality and they meet the very highest standards of **Made in Italy** excellence, giving CISA its leadership status on the global markets.



In its plants, CISA employs best practices and procedures, latest generation technology, and a highly specialised workforce to provide its customers with superior products and service. The company is compliant to **ISO 9001:2015 Quality Management Systems.**

FAENZA PLANT

Production, assembly and testing of locks, cylinders and keys for master key systems and customised cylinders. The Distribution Center serves the Italian and export markets and other companies in the Allegion group.

MONSAMPOLO DEL TRONTO PLANT

One of the largest production facilities for cylinders and keys in Europe, equipped with state-of-the-art technologies and highly automated processes which transform raw materials into finished products.





From design to production, **CISA can meet all your residential, public and commercial security needs.**

Thanks to our in-house expertise and that of our Allegion partners, our experts deliver integrated mechanical, electrical and electronic security solutions

and assist their clients every step of the way.

AN INTEGRATED APPROACH TO SECURITY

One partner for all your needs.



DESIGN

- On-site visits and consultancy services
- Needs analysis and solution finding
- Assistance with drawing up technical specifications
- Regulatory compliance



PRODUCTION

- State-of-the-art technology
- Modular, flexible solutions
- Integration with existing systems



SUPPORT

- Training courses
- Consultancy services and technical support
- Online support

SECURITY FOR ALL ENVIRONMENTS

We protect the places where you live and work.

CISA boasts extensive cross-sector experience in the security industry, with integrated solutions for every type of environment. As a leading brand of the multinational group Allegion, CISA offers both the widest and most customised range of services as well as **the most comprehensive availability of mechanical, electronic solutions and related local and remote management software.**

From the most sophisticated access control in non-residential settings, to domestic applications, CISA can



therefore offer the market a broad range of solutions. In the **residential sector**, the offering includes local and remote-control systems for both individual home access and entrances to multi-residential buildings, following the **One Path to Home** philosophy, which means providing a barrier-free access experience that can be extended to third parties.

In **non-residential settings**, CISA provides integrated solutions for various applications.

In **commercial and public contexts such as offices and schools**, it helps prevent unauthorised entries while also granting access to specific areas based on roles and functions.

The same applies to **hospitals**, where it is necessary to regulate the flow of medical staff as well as patients and visitors to the different environments.

In the field of **tourist hospitality**, in addition to security and ease of management, it ensures the privacy and comfort of guests.

In all these contexts, CISA is capable of developing cutting-edge, integrated, and customised solutions.

MARKETING & SALES SUPPORT

Help whenever you
need it.

Whether you need training or technical support, **our customer care service is always on hand to assist designers and locksmiths.**

Its mission is to grow and improve the sales, installation and use of CISA products. Integrated digital instruments also make these services accessible at any moment, providing information and technical support in real time.



Design support

CISA provides a dedicated consulting service, technical drawings, documentation and certifications to help designers and locksmiths develop the best solution for their client's needs.

Training support

To improve knowledge and use of its products, the CISA Innovation Centre organises training courses on subjects relevant to the sector and also upon request from operators.

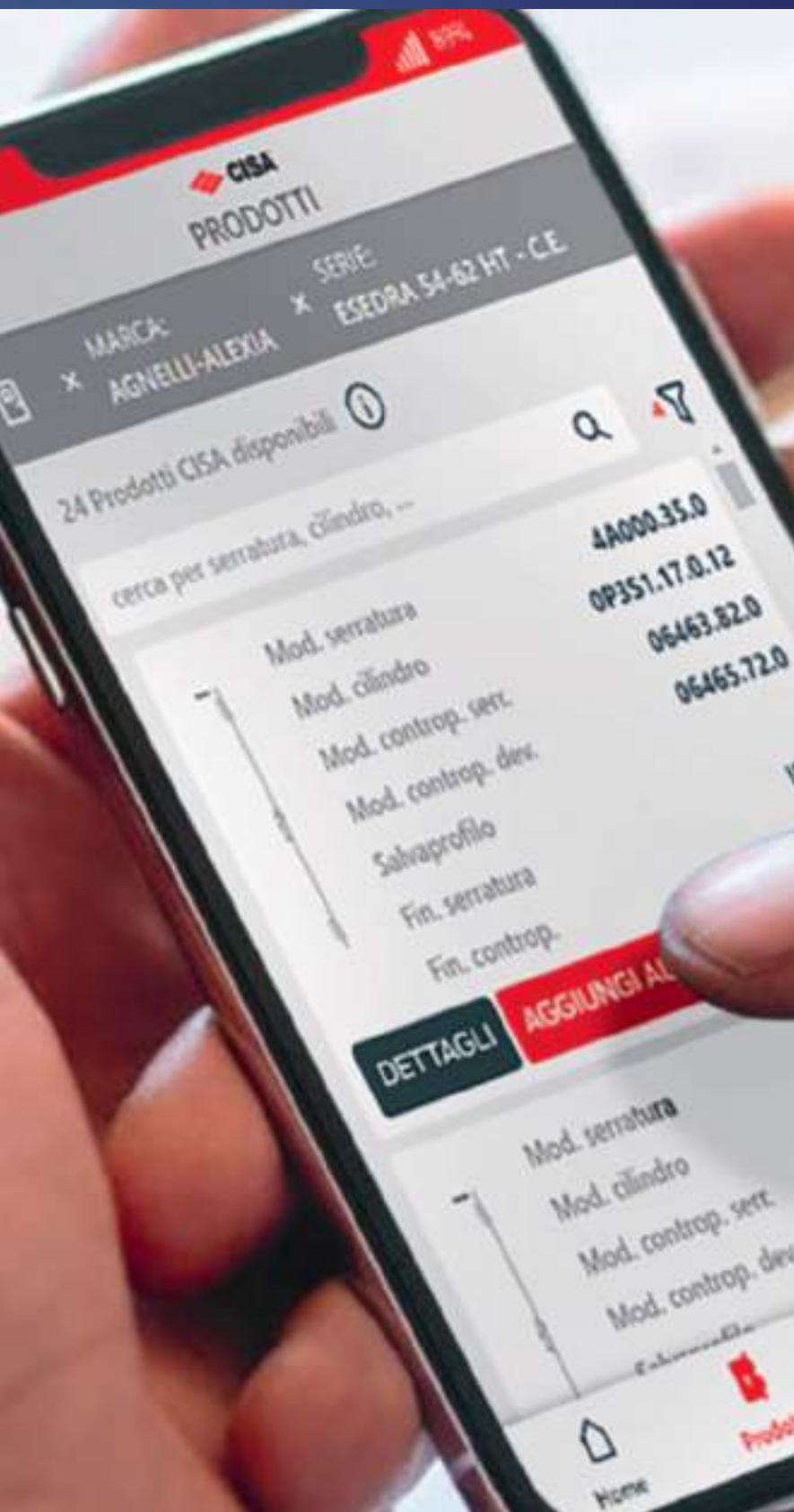
Technical support

A team of experts is always on hand to give technical support. The uGo virtual assistant provides technical support for CISA safes outside office hours.

MAR & SA

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ENVIRONMENTAL, GOVERNANCE

Safety, environmental and energy management systems.

CISA shares **Allegion's commitments to environmental sustainability** and to reaching increasingly challenging targets as regards safety in the workplace, environmental protection and energy saving:

- MAINTAINING ZERO-INCIDENT RATE OF WORK-RELATED ACCIDENTS
- FULL COMPLIANCE WITH OCCUPATIONAL HEALTH AND SAFETY AND ENVIRONMENTAL PROTECTION REGULATIONS
- REDUCING GREENHOUSE GAS EMISSION INTENSITY AND SWITCHING TO CARBON-FREE ELECTRICITY
- REDUCING WATER CONSUMPTION
- ZERO WASTE SENT TO LANDFILL



SOCIAL AND

CISA certifications:

Our ESG policy is backed by ongoing investments in processes, standards, and certifications that foster long-term sustainable and responsible practices.

ISO 45001:2018

so we can protect the health and safety of our staff and partners



ISO 14001:2015

so we can improve our environmental performance, gaining a competitive advantage and our stakeholders' trust



ISO 50001:2018

so we can demonstrate our commitment to more efficient and rational use of energy sources



Discover more



SUSTAINABILITY, OUR CORE VALUE

Protecting the environment throughout the life cycle of CISA products.

One of the measures we have taken to protect the natural resources of our planet and reduce our environmental impact is the **Environmental Product Declaration** (EPD), a voluntary declaration introduced by the EU to promote sustainable development. Based on the **UNI EN ISO 14025:2010** and **EN 15804:2012** standards, it provides certified data on the environmental impact of a product or service. Calculated by carrying out a life cycle assessment in accordance with **ISO 14040:2006**, it empowers consumers to make more

informed and environmentally-friendly purchasing choices. **CISA's EPDs** are drawn in collaboration with the main European producers guided by ARGE – the European Federation of Locks and Building Hardware Manufacturers – and Institut Bauen und Umwelt e.V.



Discover more



* 30% minimum recycled plastic and certified origin paper and cardboard

HELPING THE COMMUNITY NEAR AND FAR

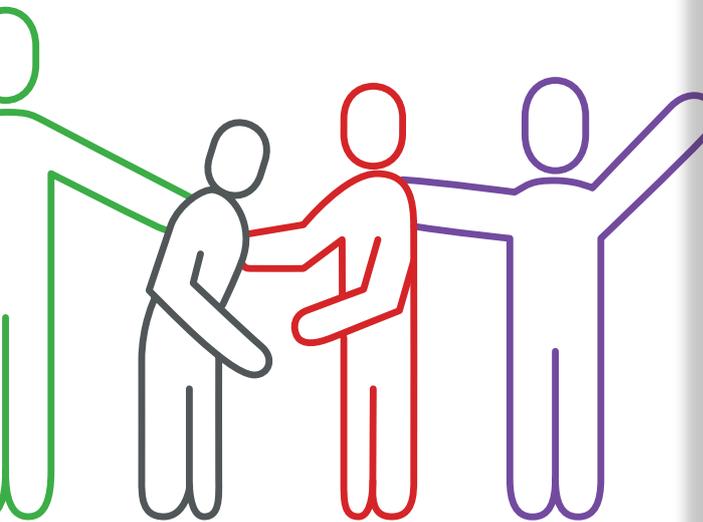




In nearly one hundred years since its foundation, **CISA has contributed to the wellbeing of its employees and communities near and far, lending its support at difficult times**, like the COVID-19 pandemic and the war in Ukraine, and investing in the future of young people, awarding local scholarships and donating aid to help give girls access to education in developing countries.

Thanks to the the company's commitment to its employees and an inclusive working environment, the parent company Allegion recently received the **Jackson Lewis Diversity, Equity & Inclusion Champion Award**, recognising its efforts to foster a more open and inclusive workplace culture.

HELP
THE
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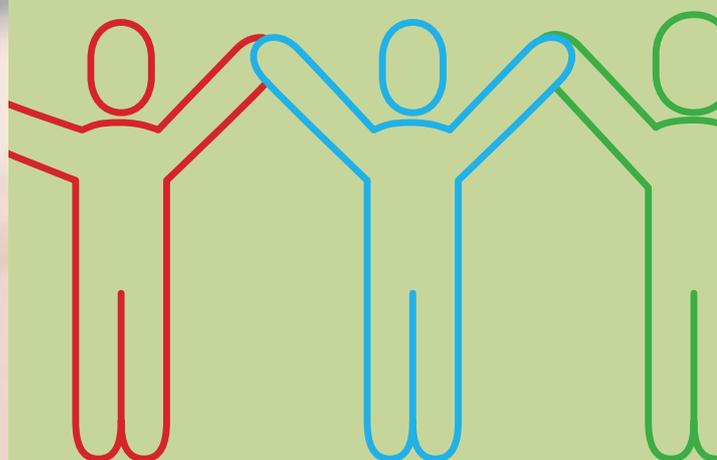




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CISA IN ITALY AND THE WORLD

Our network.

CISA AUTHORISED CENTERS:

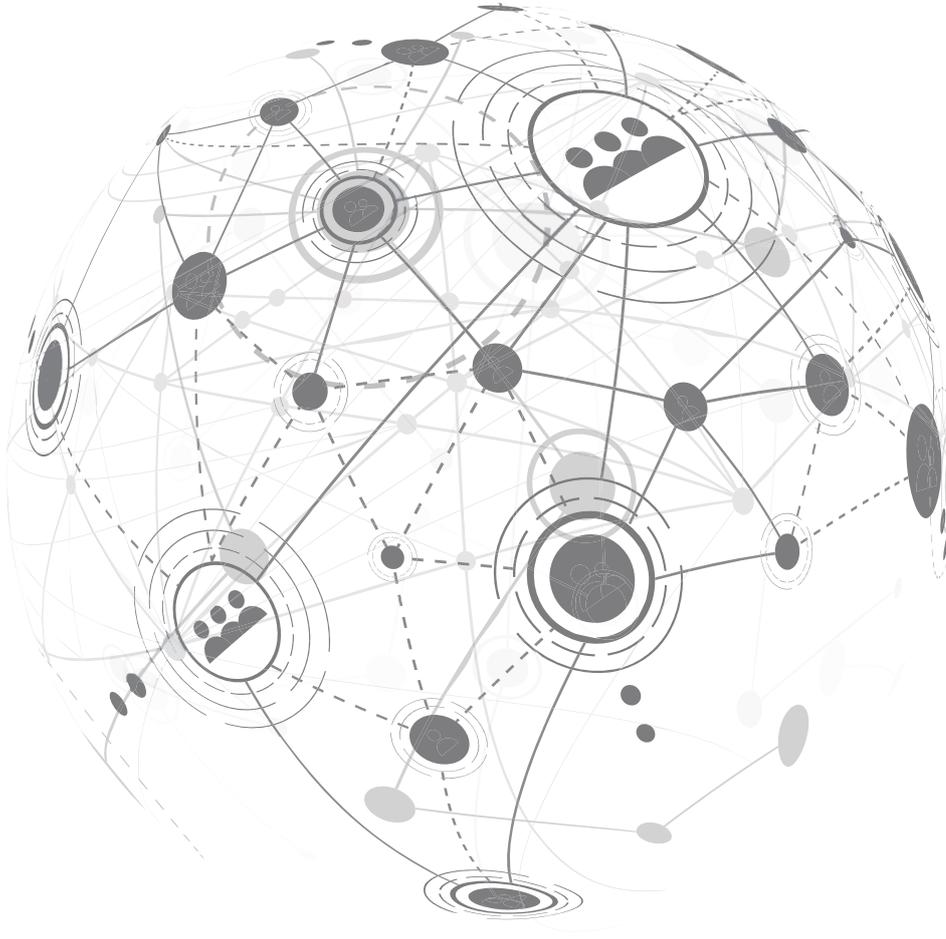
they are experts in CISA cylinders, and differ according to the type and level of security offered.

**TECHNICAL SUPPORT
CENTERS (CAT):**

specialists offering assistance with installation, after sales and maintenance and upgrading agreements.

CISA SERVICE PARTNERS:

a network of selected partners who are trained and certified by CISA to design, manufacture, install and service its products.



1,300

DIRECT RETAILERS

70+

COUNTRIES WHERE CISA
PRODUCTS ARE SOLD

1,129

CISA AUTHORISED
CENTERS

3

FACILITIES

500+

EMPLOYEES

100+

ACTIVE PATENTS

About Allegion

Allegion (NYSE: ALLE) is a global pioneer in seamless access, with leading brands like CISA®, Interflex®, LCN®, Schlage®, SimonsVoss® and Von Duprin®. Focusing on security around the door and adjacent areas, Allegion secures people and assets with a range of solutions for homes, businesses, schools and institutions.

For more, visit allegion.com.



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